

Purpose of Caregivers as Partners Campaign – to change the agency culture to one that values our caregivers as partners. We have to clean up our own house before we can ask anyone else to clean up theirs!

MINUTES

QPI LEADERSHIP TEAM – 2/8/18

Present: Cabot, Parks, Stitt, Stevens, Sullivan, Fletcher, Gray, Nekoloff

1. Campaign has been announced at Child Stat and at Senior Managers Meeting.
2. Posters
 - a. Messages – 3 broad and reciprocal messages attached
 - b. Will also do poster size “Top 10 Things DCFS staff can do for caregivers” to get more specific and directive.
 - c. After the fact will produce a Top 10 list for each role in the agency including Protective Services.
 - d. Still need to determine how many we need to have printed**
 - e. Discussed putting them in many common areas, public areas, and where else?**
3. Future kick-off sessions
 - a. Discussion surrounded setting the expectation that Senior Managers and Supervisors in attendance at a kick-off session would become champions for the Caregivers as Partners Campaign. As champions they will be charged with engaging their units in discussions about Caregivers As Partners. We will give them some ideas of ways to do it but it will up to them how they execute.
4. At kick-off sessions ensure staff walk away with themes and consistent messaging
5. Partnership Agreement feedback? Goes to Yolonda.
6. Caregiver referrals? To Kathleen
7. 7 things feedback? To David
If you are not getting feedback please reach out to senior managers to get it.
8. Jacquie Fletcher and Elizabeth Nekoloff to flesh out Jacqui’s in-process caregiver survey to include networks and to ask what they need us to do for them.

9. Role Cards – all agreed these should come a week or two after kick-off sessions and should include staff's suggestions. Kathleen to get TOP 10 role cards ready to go, and then add staff suggestions.

10. David Gray suggested identifying folks along the way who “get it” and forming them into a special group of mentors/champions

11. Staff should be held accountable for meeting the expectations of how to support caregivers. These are not just suggestions of what to do.