

## QPI-C Progress and Plan for 3<sup>rd</sup> and 4<sup>th</sup> Q 2017

August 2, 2017

Plan Progress for this Reporting Period						
<p><b>Overarching QPI Communication Strategy</b></p> <ul style="list-style-type: none"> <li>• Re-create Brand for QPI-C; more succinct—current brand statement to become vision statement (Nurturing, Supporting, Connecting)</li> <li>• Explore QPI-C Facebook or Twitter page to communicate with caregivers</li> <li>• Co-chairs will assist Sr. Managers to present a QPI powerpoint at their Department meetings in 9/17 and include child-specific Partnership Plan.</li> <li>• Yearly Satisfaction Survey for Foster Parents – to be used for feedback as well as satisfaction baseline and progress measure. First one to be sent to DCFS and Network homes by 8/15/17</li> </ul>						
<b>Action Items Already Completed</b>						
	Action Step	Task Owner	Completed ?	Target Measure	Priority Level	Status
1)	Juvenile Court will begin providing notification of hearings to caregivers	Michelle Myers	Yes	--	High	Done
2)	Create a sample Foster Parent Badge	Lisa Stevens	Yes	--	High	Done
3)	Development of DCFS foster parent profile	S. Denman/Y. Wheeler	Yes	--	High	Done
4)	Development of Comfort Calls (call to parent of removal with HOPE parent and caregiver )	Karin Austin	Yes	Transitioned to Collabs	Low	Done
5)	Signage for “I am not a foster child”	Judy Hunter	Yes		--	Done
6)	Normalcy trainings	Training	Yes	--	High	Done

<b>Group #_1_ Legal Task Force</b>						
<b>Objective: To educate the Juvenile Court and legal staff on the benefits of QPI and give caregivers a voice in the court proceedings for youth in their care.</b>			<b>Implementation Plan</b>			
<b>ID #</b>	<b>Action Step</b>	<b>Task Owner</b>	<b>Due Date</b>	<b>Target Measure</b>	<b>Priority Level</b>	<b>Status</b>
1a	TRAININGS <i>New GAL and CASA Training</i> <i>Brown Bag Training</i> <i>December legal seminar</i>	Lara Parks Kathleen Sullivan Lisa Steven-Cutner	8/8/17 8/18/17 12/2017	- Increase knowledge Pre/post test	Med	On track
1b	FOSTER PARENT ID BADGES	Lisa Stevens	11/30/17	Caregiver Satisfaction	High	On track
1PL	Create (in cooperation with GAL/CASA) Caregiver information form for hearings when the Foster Parent can not attend	Lara Parks Judy Layne Michelle Blazina		--	Med	Parking Lot

<b>Communication Strategy</b>
<ul style="list-style-type: none"> <li>• Lisa Stevens-Cutner to present to the Network Provider Executives about ID badges</li> <li>• Michelle Myers will follow-up presentation with an email to court personnel</li> <li>• Kathleen Sullivan will draft and send an email to DCFS staff regarding badges</li> </ul>

<b>Group #_2_ Connections/Relationships Taskforce</b>						
<b>Objective: To grow and strengthen the relationship between all members of the parenting team</b>			<b>Implementation Plan</b>			
<b>ID #</b>	<b>Action Step</b>	<b>Task Owner</b>	<b>Due Date</b>	<b>Target Measure</b>	<b>Priority Level</b>	<b>Status</b>
2a	Co-parenting call w/in 24-48 hours of placement	Maria Armao Karin Austin	8/30/17	Increase scheduling of All About Me	High	On track
2b	Edit the draft of All About Me Meeting	Maria Armao Karin Austin	8/30/17	Reduce disruption rate	High	On track
2PL	Develop process for check-in after 30 days in placement; immediate home visit if notice of disruption is submitted	Maria Armao Karin Austin		Reduce disruption of children in foster care	Med	Parking Lot New
2PL	Draft Bio/Adoptive Parent Survey or Feedback form on youth's time in care	Maria Armao Karin Austin		--	Med	Parking Lot New
<b>Communication Strategy</b>						
<ul style="list-style-type: none"> <li>• Taskforce members present finalized documents and values to department meetings in October 2017.</li> </ul>						

<b>Group #_3__Pre-placement Taskforce</b>						
<b>Objective: To make better placements for youth in our care</b>		<b>Implementation Plan</b>				
<b>ID #</b>	<b>Action Step</b>	<b>Task Owner</b>	<b>Due Date</b>	<b>Target Measure</b>	<b>Priority Level</b>	<b>Status</b>
3a	FOSTER PARENT PROFILES Both network and CFS homes To be stored electronically in placement department and shared with WOR in placement packet	S. Denman Y.Wheeler	11/30/17	Reduce disruption rates	Med	On track
3PL	Revised draft of Feedback forms for caregivers and CPS to complete for each other	Sally Denman Yvette Wheeler		--	Low	Parking Lot
3PL	Explore transitions, grief and loss in how we support our Foster parents; 14 day check in after placement ends	Sally Denman Yvette Wheeler		--	Med	Parking Lot

<b>Communication Strategy</b>
Task force to work with networks on creating a sustainable system for collection of profiles, including when networks send it in, to whom do they send it, how to collect and keep them electronically

<b>Group #_4__Normalcy</b>						
<b>Objective: to empower caregivers in making decision for children in care to participate in normal activities</b>		<b>Implementation Plan</b>				
<b>ID #</b>	<b>Action Step</b>	<b>Task Owner</b>	<b>Due Date</b>	<b>Target Measure</b>	<b>Priority Level</b>	<b>Status</b>
2a	Create and disseminate signage reminding staff what developmentally normal activities look like	F. Camargo J. Hunter	9/30/17	Caregiver satisfaction	High	On track
2b	Survey to direct service staff to determine state of normalcy implementation. Also includes question to be used as baseline for child protection worker attitudes toward caregivers.	F. Camargo J. Hunter	8/30/17	Caregiver Satisfaction	High	On track